



AZAM ZAQZOUQ

A to Z of Project Management

Ver. 3.0

الكفالة والضمان

Social - Managerial Capsules

كَبْسُولَاتُ اجْتِمَاعِيَّةٍ - إِدَارِيَّةٍ

Project Management Facilitator,
Strategist & Advisor.

Project Management Professional
(PMP®)

Reviewer & Contributor of Project
Management Institute (PMI) Global
Standards:

- PMBOK® Guide - 4th & 5th & 6th & 7th Editions.
- The Standard for Program Management - 2nd & 3rd Editions.

Microsoft Certified Trainer (MCT®)

Microsoft Certified Technology
Specialist (MCTS): *Managing
Projects with MS Project.*



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إِلَى حَدِّ مَا...! الْكَفَالَةُ (Guarantee)
تَعَهُدُ فَاعِلِيَّةِ الْمُنْتَجِ أَوْ الْخِدْمَةِ بِالمُقَارَنَةِ
مَعَ زَمَنِ مَا بَعْدَ الْبَيْعِ، مَعَ التَّكْفُلِ
بِالاسْتِبْدَالِ! أَمَّا الضَّمَانُ (Warranty)
فَتَأْكِيدُ كِتَابِيَّ عَلَى فَاعِلِيَّةِ الْمُنْتَجِ
بِالمُقَارَنَةِ مَعَ زَمَنِ مَا بَعْدَ الْبَيْعِ، مَعَ
ضَمَانِ إِصْلَاحِ التَّلَفِ أَوْ الْأَعْطَالِ.

عزّام محمد زقزوق